

Telephone Revenue Section, Circle Office,  
C/o CGM BSNL Tamilnadu Circle  
80, Anna Salai, Chennai-600002

E-mail: [aotr\\_tnc@yahoo.in](mailto:aotr_tnc@yahoo.in)

☎: 28520350, 28521951

☎: 28514800



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)

IndiaBroadband >>  
Linking India

No.TR/1-197/2010-12/77

Dated: 28-02-2012

To  
The PGM / GMs of all SSAs

Sub:- Collection of Telephone Bills through Post Offices- regarding.

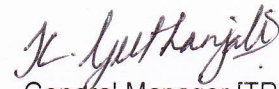
\*\*\*\*\*

A detailed discussion on the above subject was held on 09-02-2012 in the Management Meeting. Most of the SSAs have wanted the present system of bill collections through Post Offices where CSCs are not located.

In the meeting it was decided to withdraw some selected Post offices from collecting telephone bills which are very close to our BSNL online counters after proper analysis by SSA Heads and to inform the customers through media / press/ telephone bills.

All SSAs are requested to suitably instruct the CSC staff in this regard.

A compliance report may be given on or before 31-03-2012 on the above subject.

  
General Manager [TR],  
% CGM BSNL T N Circle,  
Chennai-2